



Wake County  
Public Health Division

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## MEMORANDUM

DATE: March 13, 2020

TO: Healthcare Providers

FROM: Dr. Kim McDonald, Wake County Medical Director

SUBJECT: COVID-19 Information for Providers

Information about COVID-19 is changing rapidly. In an effort to keep our healthcare partners updated on the latest information and guidance as it relates to recognizing and testing patients for the disease, Wake County Public Health has compiled [answers to some of the questions](#) we are being asked frequently.

We hope that these Q&As will assist in getting the information they need about this evolving situation, while also providing a better understanding of public health's role in working to contain this novel coronavirus.

Some of the questions addressed in the FAQs include:

- What should I do with a patient who is exhibiting the symptoms associated with COVID-19?
- Who should be tested for COVID-19?
- What if one of my patients test positive for COVID-19?
- How can our office test for COVID-19?
- What is my risk to my staff and providers?
- Should I send patients that need COVID-19 testing to the Wake County Health Department for testing?

We've also included links to key documentation and guidance from the [Centers for Disease Control and Prevention](#) and [North Carolina Department of Health and Human Services](#) to further inform your procedures within your offices.

You can visit our [COVID-19 webpage](#), which has a set of frequently asked questions to educate providers. You can also email us questions at [covid19.questions@wakegov.com](mailto:covid19.questions@wakegov.com), or you can call our COVID-19 information line at 919-856-7044. The county is also sharing important information on its [Facebook](#), [Twitter](#) and [Instagram](#) accounts.